



International Trade Terms

Discount Schedule

1-3 books	20%
4-49 books	35%
50-99 books	40%
100+ books	45%

Ordering

Mail orders should be sent to:

Brilliant Publications Limited
Mendlesham Industrial Estate
Norwich Road
Mendlesham
Suffolk
IP14 5ND

England

FAX: 44 1449 768047

VOICE: 44 1449 766629

EMAIL: orders@tradecounter.co.uk

WEBSITE: www.brilliantpublications.co.uk

Terms

Our terms are net 30 days. All shipments are free to a single UK address. Overdue accounts cannot be shipped. Sterling prices apply to all sales. Payments must be made in UK Sterling, drawn on a UK bank. We also accept payment by Visa and Mastercard.

Please check shipment and invoices immediately, and report all discrepancies (i.e., shortages and damaged books) within 10 working days from receipt of goods. Reports must include our invoice number. Discrepancies not reported within this time period cannot be honoured.

New accounts

Please provide three UK credit references and a bank reference with your initial order. Initial orders must be accompanied by payment. Prepayment should be sent with orders until credit applications have been approved and a line of credit has been established.

Shipping door to door

Please specify the shipping method you prefer. You will be billed for actual shipping charges. These charges are prepaid by Brilliant Publications and added to your invoice.

Returns

No returns can be accepted without advance written permission.

Prices

We regret that prices and discounts are subject to change without notice.

Customer Service

We want to give you superior service! If you have any questions, problems or inquiries, please call, fax or e-mail:

Trade Customer Services
Brilliant Publications Limited
Mendlesham Industrial Estate
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